

With our Head Office Based in Townsville, North Queensland and offices in Brisbane and Papua New Guinea QSafe Solutions is focussed on delivering quality services to its clients throughout Australia and the Asia Pacific.

QSafe Solutions services include:

- Quality, Safety and Environmental Consultancy Services
- Quality Systems Development
- Safety Systems Development
- Environmental Systems Development
- Food Safety Systems Development
- Quality, Safety, Risk Food Safety and Environmental Auditing
- Risk Management
- Compliance Management
- Emergency Planning and Disaster Recovery
- Business Planning
- Tailored training services

Our Business objectives are:

- Continuous Improvement in everything we do;
- Meet or exceed customer expectations in regards to project delivery times and budgets;
- Identify and meet our legal and other obligations;
- Provide exceptional safety performance in our Industry;
- Care for the environment and community; and
- Value and develop our people.

Our employees believe in these objectives and are committed to these as values. By acting according to these values it is our intent that we shall provide outstanding service to our customers, give our employees a safe and enjoyable workplace and grow our business. Our Quality Management System fully meets the requirements of ISO 9001:2008.

Our management system addresses the following needs:

- Availability of information and resources necessary to support our operations;
- Understanding the needs of our industry and our customers;
- Design of products, to meet the customer's requirements;
- Selection and training of staff and subcontractors to maintain our high standards;
- Continuous quality inspection practices;
- Regulatory compliance and risk management;
- Commitment to health and safety management;
- Control of waste, minimization of pollution and regard for our environment during all processes;
- Monitoring our customers' level of satisfaction after completion of work;
- Ensuring that not only our immediate customers, but also end-users and other stakeholders benefit from the quality of our work; and

The preparation and ongoing operation of a Quality System is as a result of QSafe Solutions commitment to quality of product & service, satisfy client's requirements, the safety of all personnel, both workers and the public & continued improvement in its own operations including the interaction between QSafe Solutions and their subcontractors and suppliers.

This Quality Policy is approved and issued by:

A. M. Gisinger

Andrew Gisinger
Managing Director

QSafe Solutions
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